

International Services

International Courier Service

Category	International Fast Post (EMS)
Description	<ul style="list-style-type: none"> Worldwide document and merchandise courier service to over 100 destinations¹ Ideal where speed is vital or items are of high importance Customs clearance Delivery to door
Delivery target	1 – 5 working days ²
PO Box delivery	No
Online tracking	Yes
Signature on delivery	Yes
Size restrictions	Maximum length + girth = 2m Maximum length of any side = 1.05m
Weight restrictions	Minimum ³ – 500g, Maximum – 20kg
Charging by weight	Charged by actual weight
Lodgement options	<ul style="list-style-type: none"> Nuku'alofa General Post Office Pick up available for Tonga Post Account customers
Compensation cover	Standard cover for loss or damage up to TOP\$15

International Postal Service

Category	International Airmail
Description	<ul style="list-style-type: none"> Worldwide letter and parcel service to over 100 destinations¹ Prompt delivery
Delivery target	3 – 10 working days ²
PO Box delivery	Yes
Online tracking	No
Signature on delivery	No
Size restrictions	Maximum length + girth = 2m Maximum length of any side = 1.05m
Weight restrictions	Minimum ³ – 200g, Maximum – 20kg
Charging by weight	Charged by actual weight
Lodgement options	<ul style="list-style-type: none"> Nuku'alofa General Post Office Pick up available for Tonga Post Account customers
Compensation cover	Standard cover for loss or damage up to TOP\$15

1 For the latest destination list please call 21700 or visit your nearest Post Office.

2 You can expect that items will usually arrive at their destination within the timeframe specified for each service. Because we do not directly control all parts of the delivery chain, we cannot guarantee that your item will always reach its destination within the delivery target. Delivery to areas outside major cities, or where your item is dutiable or held in Customs, may take longer.

3 These restrictions refer to the minimum chargeable weights.

4 Maximum size restrictions: Parcels 2kg or less: maximum length + width + thickness = 900mm; maximum length of any side = 600mm. Roll or tube: maximum length + (diameter x2) = 1040mm; maximum length of any side 900mm.

5 Appropriate Customs declaration documents apply to and accompany the relevant items



Postage Guide

Document and letter required postage

Flat rates are offered for international courier document services¹.

International Fast Post (EMS) documents ²	
Item Weight	500g minimum chargeable weight
Fiji [Zone A]	\$50.00
NZ & South Pacific [Zone B]	\$53.00
Australia & Asia [Zone C]	\$71.00
North America, UK & Europe [Zone D]	\$83.00
Rest of the World [Zone E]	\$89.00

International Air letters				
Size	(height x length x thickness)	Maximum weight	New Zealand & South Pacific	Rest of the World
Postcards & Aerogrammes	130mm x 235mm	10g	\$ 2.25	\$ 2.25
Medium & Large	Up to 260mm x 385mm x 10mm	1g - 20g	\$ 2.70	\$ 5.00
		21g - 50g	\$ 4.20	\$ 6.50
		51g - 100g	\$ 6.70	\$ 9.00
		101g - 150g	\$ 9.20	\$ 11.50
		151g - 200g	\$ 11.70	\$ 14.00

International Air Registered Postage				
Medium & Large	Up to 260mm x 385mm x 10mm	200g	All zones	\$ 20.00

1 Over 500g, the rates for merchandise and documents are the same. Refer to the parcel postage charts. The definition of a document is determined by the Customs authority in the destination country and can vary. If in doubt, please include an Export Invoice.

2 For the latest destination list please call 21700 or visit your nearest Post Office.



Postage Guide

Merchandise (parcel) required postage

Sending service	International Fast Post (EMS)		International Air			
Minimum chargeable weight	500 grams		200 grams			
Item weight	All weights		up to 2kg ¹		2kg+	
	per item	per kg	per item	per kg	per item	per kg
Fiji [Zone A]	\$ 46.50	\$ 31.00	\$ 14.74	\$ 26.21	\$ 36.24	\$ 25.18
NZ & South Pacific [Zone B]	\$ 51.75	\$ 34.50	\$ 15.58	\$ 27.71	\$ 38.31	\$ 26.62
Australia & Asia [Zone C]	\$ 64.69	\$ 59.30	\$ 29.62	\$ 52.67	\$ 72.83	\$ 50.61
North America, UK & Europe [Zone D]	\$ 69.00	\$ 81.65	\$ 37.90	\$ 67.39	\$ 93.18	\$ 64.75
Rest of the World [Zone E]	\$ 86.25	\$ 92.00	\$ 38.98	\$ 69.31	\$ 95.84	\$ 66.60

Calculate the price to send your parcel²

= sending service per item rate + (item weight in kilograms x sending service per kg rate)

Multiply the weight of your item in kilograms, rounded up to the nearest 10 grams, by the per kg rate of the sending service you wish to use. Then add the sending service per item rate. For example, the cost to send a 0.501kg item to Fiji by International Air is \$14.74 + (0.51kg x \$26.21) = \$28.11.

¹ Merchandise weighing up to 2kg required to be upgraded to the Registration service will be charged an additional TOP\$10

² Chargeable weight and volume are subject to confirmation by Tonga Post. Please note that International Fast Post (EMS) items will be charged by actual weight. Over 500g, the rates for merchandise and documents are the same.



Postage Guide

Domestic Service

Document and letter required postage

Flat rates are offered for domestic services¹.

Domestic Fast Post (EMS) documents			
Size	(height x length x thickness)	Maximum weight	All Zones ²
Medium	260mm x 385mm x 10mm	500g	\$ 15.00

Domestic Air & Sea letters			
Size	(height x length x thickness)	Maximum weight	All Zones
Postcards	130mm x 235mm	10g	\$ 0.50
Medium & Large	Up to 260mm x 385mm x 10mm	500g	\$ 2.00 ³

Domestic Air Registered Postage			
Size	(height x length x thickness)	Maximum weight	All Zones
Medium & Large	Up to 260mm x 385mm x 10mm	500g	\$ 8.00

Merchandise (parcel) required postage

Sending service	Fast Post		Domestic Air				Domestic Sea			
	500 grams		500 grams				500 grams			
Minimum chargeable weight	All weights		up to 2kg		2kg+		up to 2kg		2kg+	
	per item	per kg	per item	per kg	per item	per kg	per item	per kg	per item	per kg
Eua	\$4.50	\$1.50	\$1.80	\$3.20	\$2.95	\$2.05	\$0.54	\$0.96	\$0.89	\$0.62
Haapai	\$9.00	\$3.00	\$3.60	\$6.40	\$5.90	\$4.10	\$1.80	\$3.20	\$2.95	\$2.05
Vavau	\$13.50	\$4.50	\$5.40	\$9.60	\$8.85	\$6.15	\$3.60	\$6.40	\$5.90	\$4.10
Niua	\$27.00	\$9.00	\$12.60	\$22.40	\$20.65	\$14.35	\$5.40	\$9.60	\$8.85	\$6.15

¹ Over 500g, the rates for merchandise and documents are the same. Refer to the parcel postage charts.

² All Zones refers to all island groups of Tonga; Niua, Vavau, Haapai, Eua, Tongatapu

³ The universal service obligation flat letter rate for the entire country.



Postage Guide

Other Fees

Domestic Service

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|---|--|
| <ol style="list-style-type: none"> 1. Literature for the blind 2. Post Office Box Service | <p>Free to all destinations, max 7kgs
 \$20 new registration
 <i>Individuals:</i> eBox Home \$105, POBox Collect \$95,
 Standard Box \$150
 <i>Business:</i> eBox Delivery \$200, POBox Collect \$190,
 Standard Box \$170</p> |
| <ol style="list-style-type: none"> 3. Storage Charge 4. General mail delivery | <p>\$5 per day after 10 working days of notification
 Within Central Business District: \$5 per delivery; Outside
 Central Business District: \$30 delivery 3 times a week.</p> |
| <ol style="list-style-type: none"> 5. Local Courier¹ | |

Tongatapu	Zone 1 Urban Nukualofa	Zone 2 Rural
Same Day delivery	\$6.50	\$10.50
Next Day delivery	\$3.50	\$5.50

6. Compensation
 Sending Within Tonga

	Standard compensation limit (incl. CT)	Additional cover available
Letters, postcards & packets	\$ NIL	NIL
Registered Post	\$ 4.00	No
Standard parcel	\$ 5.00	No
Fast Post ²	\$ 7.00	No

International Service

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|--|--|
| <ol style="list-style-type: none"> 1. Literature for the blind 2. Advice of delivery | <p>50 seniti for every 50g to all destinations, max 7kgs
 \$1.50</p> |
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3. Compensation
 Sending Internationally

	Standard compensation limit (incl. CT)	Additional cover available
Letters, postcards & packets	\$ NIL	NIL
International Air Registered	\$ 7.00	No
International Air parcels	\$ 10.00	No
International Courier	\$ 15.00	No

1 Local Courier rates apply to items not weighing more than 2kg. Items above 2kg but less than 10kg cost \$5.50 extra for each.
 2 Please check with the Post Office for service availability



Postage Guide

World Zones

Fiji

Zone A

- Fiji

New Zealand & South Pacific

Zone B

- American Samoa
- Cocos Islands
- Cook Islands
- Fiji
- French Polynesia
- Kiribati
- Nauru
- New Caledonia
- New Zealand
- Niue
- Norfolk Island
- Samoa
- Solomon Islands
- Tokelau
- Tuvalu
- Vanuatu
- Wallis & Futuna

Australia & Asia

Zone C

- Australia
- Brunei Darussalam
- Cambodia
- China – Peoples Republic of
- Guam
- Hong Kong
- Indonesia
- Japan
- Korea — Democratic Peoples Republic of (North)
- Korea — Republic of (South)
- Lao Peoples Democratic Republic
- Macau
- Malaysia
- Marshall Islands
- Midway Island
- Myanmar
- Northern Mariana Islands
- Palau
- Papua New Guinea
- Philippines
- Singapore
- Taiwan
- Thailand
- Timor Leste
- Vietnam
- Wake Island

North America, UK &

Europe

Zone D

- Alderney
- Andorra
- Austria
- Belgium
- Bosnia & Herzegovina
- Bulgaria
- Canada
- Croatia
- Cyprus
- Czech Republic
- Denmark
- Estonia
- Faroe Islands
- Finland
- France
- Germany
- Gibraltar
- Greece
- Guernsey
- Holy See (Vatican City State)
- Hungary

- Iceland
- Ireland
- Isle of Man
- Italy
- Jersey
- Latvia
- Liechtenstein
- Lithuania
- Luxembourg
- Macedonia
- Malta
- Monaco
- Montenegro
- Netherlands
- Norway
- Poland
- Portugal
- Romania
- San Marino
- Serbia
- Slovakia
- Slovenia
- Spain
- Sweden
- Switzerland
- United Kingdom
- United States of America

Rest of the World

Zone E

- Afghanistan
- Albania
- Algeria
- Angola
- Anguilla
- Antigua & Barbuda
- Argentina
- Armenia
- Aruba
- Azerbaijan
- Azores
- Bahamas
- Bahrain
- Bangladesh
- Barbados
- Belarus
- Belize
- Benin
- Bermuda
- Bhutan
- Bolivia
- Botswana
- Brazil
- British Indian Ocean Territory
- Burkina Faso
- Burundi
- Cameroon
- Canary Islands
- Cape Verde
- Cayman Islands
- Central African Republic
- Chad
- Chile
- Christmas Island
- Colombia
- Comoros
- Congo, Democratic Republic (formerly Zaire)
- Costa Rica
- Côte d'Ivoire
- Cuba
- Djibouti
- Dominica
- Dominican Republic
- Ecuador
- Egypt
- El Salvador
- Equatorial Guinea
- Eritrea
- Ethiopia
- Falkland Islands
- French Guiana
- French Southern Territories
- Gabon
- Gambia
- Georgia
- Ghana
- Greenland
- Grenada
- Guadeloupe
- Guatemala
- Guinea Bissau
- Guinea
- Guyana
- Haiti
- Honduras
- India
- Iran
- Iraq
- Israel
- Jamaica
- Jordan
- Kazakhstan
- Kenya
- Kuwait
- Kyrgyzstan
- Lebanon
- Lesotho
- Liberia
- Libya
- Madagascar
- Malawi
- Maldives
- Mali
- Martinique
- Mauritania
- Mauritius
- Mayotte
- Mexico
- Moldova
- Mongolia
- Montserrat
- Morocco
- Mozambique
- Namibia
- Nepal
- Netherlands Antilles
- Nicaragua
- Niger
- Nigeria
- Oman
- Pakistan
- Palestinian Territory, Occupied
- Panama Republic
- Paraguay
- Peru
- Pitcairn Island
- Puerto Rico
- Qatar
- Reunion
- Russia Federation
- Rwanda
- Saint Barthelemy
- Saint Eustatius
- Saint Helena
- Saint Kitts-Nevis
- Saint Lucia
- Saint Maarten
- Saint Pierre & Miquelon
- Saint Vincent & Grenadines
- Sao Tome & Principe
- Saudi Arabia
- Senegal
- Seychelles
- Sierra Leone
- Somalia
- South Africa
- South Georgia
- Sri Lanka
- Sudan
- Suriname
- Swaziland
- Syrian Arab Republic

- Tajikistan
- Tanzania
- Togo
- Trinidad & Tobago
- Tunisia
- Turkey
- Turks & Caicos Islands
- Turkmenistan
- Uganda
- Ukraine
- United Arab Emirates
- Uruguay
- Uzbekistan
- Venezuela
- Virgin Islands (British)
- Virgin Islands (USA)
- Yemen
- Zambia
- Zimbabwe
- Federated States of Micronesia